## Government ICT Strategy 2015

Enabling the public sector to exploit ICT-enabled opportunities

### Focus areas

#### Digital services
- Agencies and third parties agree how to deliver federated services
- Service delivery channels are rationalised
- Common service components are re-used by agencies
- Federated services are piloted using ‘life events’

#### Information
- Information skills drive new insights and better decisions
- Open data and sharing by default supported by privacy & security settings
- Public trust and confidence permits sharing and re-use of information
- Frameworks and infrastructure facilitate flows of information and re-use

#### Technology
- Common capabilities and shared services are adopted where possible
- Agencies have easy access to innovations from the ICT industry
- IT units partner with their business units to drive innovation
- Policies, standards, business models shared across the system

#### Investment
- I&T investments are targeted at fewer initiatives with more impact
- Maximise value from technology investments
- Cost and benefits from investment in digital services are realised
- Agency transformation initiatives deliver system benefits

#### Leadership
- Public sector leaders re-balance agency & system priorities
- Public sector leaders lead change to overcome system barriers
- Build workforce capability that encourages innovation
- Agencies look to industry and third-parties for sources of innovation

### Opportunities

- Exploiting emerging technologies
- Unlocking the value of information
- Leveraging agency transformations
- Partnering with the private sector

### Outcomes

- Customers experience seamless, integrated and trusted public services
- Information-driven insights are reshaping services and policies, and adding public and private value
- Adoption of information and technology innovations is accelerated and value is being created
- Investment in innovative digital services is being prioritised and benefits are being realised
- Complex problems are being solved and innovative solutions are being adopted