

TRANSFORMING NEW ZEALAND'S EXPERIENCE OF GOVERNMENT

The Government Chief Information Officer's team and what they are doing to help you transform government ICT.

The ICT Strategy and Action Plan will ensure that:

- Services are digital by default
- Information is managed as an asset
- Investment and capability are shared
- Leadership and culture deliver change
- ICT Assurance is delivered system-wide.

Within four years:

- The New Zealand Public Service will be functioning as an integrated system, rather than as a collection of individual agencies, and
- New Zealanders will be able to deal easily with government, any time, anywhere, from their own choice of device, and to do so securely in a way which respects them as citizens and people.

Delivering functional leadership. Together.

WORKING TOGETHER FOR ICT

Ministers formally set expectations for functional leadership and Better Public Services

Together agencies and the GCIO deliver ICT functional leadership

We co-lead and share systems, skills and experience



Colin MacDonald



Chief Executive, Department of Internal Affairs
Government Chief Information Officer



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'Here's the team helping us work together to transform people's experience of government.'



Tim Occleshaw



Deputy Chief Executive
Service and System Transformation
Government Chief Technology Officer



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*'My ICT people work with you to share systems, skills and experience to meet our CEs' **accountabilities**.'*



Maria Robertson



Deputy Chief Executive
Service Delivery and Operations



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*'We are all about **delivery**. We do it ourselves, and we share experience and support other agencies to succeed, just as they support us.'*



Peter Murray



Deputy Chief Executive
Information and Knowledge Services



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*'We want to manage our **information** and our web presences to support the best outcomes for everyone. How can we do better together?'*

T FUNCTIONAL LEADERSHIP

Collaborate
re expertise,
skills, experience

Public services improve
day by day, project
by project, programme
by programme

The Public Service is
radically transformed and
in turn transforms people's
experience of government.

OUR TEAM



Duncan Reed

 **General Manager
System Transformation**

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Leads development and implementation of the ICT Strategy and Action Plan, architecture and operating model. Oversees the government's ICT investment portfolio.

Supporting you to transform government ICT.



Russell Burnard

 **Government Chief Privacy Officer**

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Leads an all-of-government approach to privacy by setting clear expectations, issuing guidance and lifting privacy capability in agencies.

Supporting you to meet your responsibilities to citizens whose personal information you hold.



Alison Schulze

 **Director ICT Assurance**

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Leads delivery of ICT system-wide assurance. Builds capability to ensure the risks of ICT-enabled programmes and projects are managed and benefits are delivered.

Supporting delivery of results from your ICT investments.



John Roberts

 **Director Relationship Management**

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Supports the GCIO's engagement with stakeholders across the State sector. Co-ordinates all-of-government ICT interactions between Internal Affairs and agencies.

Supporting you to engage effectively with the GCIO at any time.



Chris Webb

 **General Manager
Commercial Strategy and Delivery**

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Leads strategic engagement with the ICT market. Promotes the effective use and aggregation of ICT services, develops and manages ICT common capabilities.

Supporting more effective ICT spend, stronger cost transparency, and reduced complexity.



Richard Foy

 **General Manager
Digital Transformation**

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Leads all-of-government achievement of Result 10 – New Zealanders can complete their transactions easily in a digital environment – and the RealMe digital platform and service

Supporting transformation of customer experiences through the digital environment.



Mark Horgan

 **Acting General Manager
Government Information Services**

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Leads delivery of government information online through www.govt.nz, the government domain name service, advice on web standards, online engagement and other initiatives.

Supporting best-practice digital services.

GOVERNMENT ICT STRATEGY AND ACTION PLAN TO 2017

SERVICES ARE DIGITAL BY DEFAULT

Co-creating, sharing successes and lessons learned; designing for the public, not the public service; re-imagining services, and not just automating what is there already.

Together we are

- Creating citizen-centric digital services
- Sharing successes and lessons
- Thinking first of our customer.

INFORMATION IS MANAGED AS AN ASSET

Unlocking the value of information held across agencies; supporting evidence-based policy-making and optimising decision-making; building public trust and confidence in security and privacy of personal data.

Together we are (e.g.)

- LINZ – leading open data
- MBIE – leading information hubs
- STATISTICS – leading analytics infrastructure
- TREASURY – leading analytics capability
- INTERNAL AFFAIRS – leading information management frameworks, privacy and security.

INVESTMENT AND CAPABILITY ARE SHARED

Identifying and setting shared investment priorities leading to collective procurement based on aggregated demand.

Together we are

- Developing, using and enhancing ICT Common Capabilities – RealMe, IaaS, DaaS
- Creating more efficient back-office functions, and a better business model (we deliver, don't own).

LEADERSHIP & CULTURE DELIVER CHANGE

Embedding a culture of collaborative leadership and operation; delivering genuine agility, innovation and engagement; creating information leadership at all levels of government to harness the full potential of ICT.

Together we are

- Thinking of ourselves as part of a whole
- Focusing on proven ICT opportunities
- Working together to build a great CIO community through effective appointment and collaborative support
- Supporting ICT-savvy leaders and developing a leadership academy.

ICT SYSTEM ASSURANCE

Improved assurance processes and capability
Confidence that ICT risks are identified and effectively managed
Coordinated delivery and improvement of system-wide ICT assurance

